# ME

HARINE EXPEDITION NACSTNIT



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# Type of Mail sent

- FIRST CLASS (13 oz or less)
  - Averaging about 7-10 days for delivery
- PRIORITY (Over 13 oz. up to 70 lbs.)
  - Recommended for packages.
  - Average about 7-10 days delivery.
  - FLAT RATE BOX (\$8.95 regardless of weight) (Great Value)
  - FLAT RATE ENVELOPE (\$4.60 regardless of weight)
- PARCEL POST (Over 2 lbs. up to 70 lbs.)
  - Slowest/Cheapest way to send packages.
  - Average about 8-14 days delivery.
- MOTO MAIL (Email to Hard-copy letter)
- NON-POSTAL (USPS) carriers (i.e., FEDEX, UPS, DHL) are not handled by Military Postal Clerks.



## TIPS FOR PROPER PACKAGING

- Recommend NYLON FILAMENT FIBER TAPE OR MAILING TAPE. Masking and scotch tape are NOT AUTHORIZED.
- Place LIQUID items such as salsa, lotion and beverages in separate zip lock bags.
- Always use the SMALLEST box possible.
- Always use **DURABLE** boxes.
- Use BUBBLE WRAP/STYROFOAM POPCORN when sending breakable items.
- Package items **TIGHTLY** to avoid shifting.

## **TIPS FOR PROPER PACKAGING**

 Never send **BULKY** items in an envelope (i.e,. KEYS, RING, CASSETTE TAPE).

 Include the RETURN and ADDRESSEES ADDRESS inside the parcel.

 Use INSURANCE on packages that contain valuable items going to and from the U.S. and deployment site.

## **CUSTOMS REGULATIONS**

- All mail weighing OVER 16 OUNCES must be presented to a post office for mailing.
- All parcels being sent FROM, TO or BETWEEN an APO/FPO must bear a customs form.
- To assist customs and prevent damage to your package, include KEY and COMBINATION for locks when mailing sea-bags, foot lockers etc.
- Custom forms must be filled out in **DETAIL**.

### **MAILING RESTRICTIONS**

- OBSCENE MATERIAL (pictures, magazines, nude or semi-nude).
- PORK and PORK BY-PRODUCTS.
- LARGE QUANTITIES of material contrary to the Islamic belief. Quantities for personal use are permissible.
- For additional restriction, contact your local military post office.
- EXPRESS MAIL not authorized.
  - If accidentally accepted at post office, request refund for overpayment.

#### PERSONAL DEPLOYED ADDRESS

Rank, Full Name COMMAND ELEMENT (SECTION) **Unit Number** pdate your FPO AP 96610+4 Mole via Never change address via Most Important Slide!!!

#### OFFICIAL DEPLOYED ADDRESS

COMMANDING OFFICER
COMMAND ELEMENT 11TH
MEU

Unit Number 42520 FPO AP 96610-2520

Never change address

Most Important Slide!!!

# FREE MAIL

- FROM overseas combat location TO the United States ONLY.
- Postcards, Letters and Recorded Communications (whether sound or video) with the character of personal correspondence.
- Must have a FROM and a TO address.
- "FREE" written in the top right corner.
- Mailed from OIF locations.



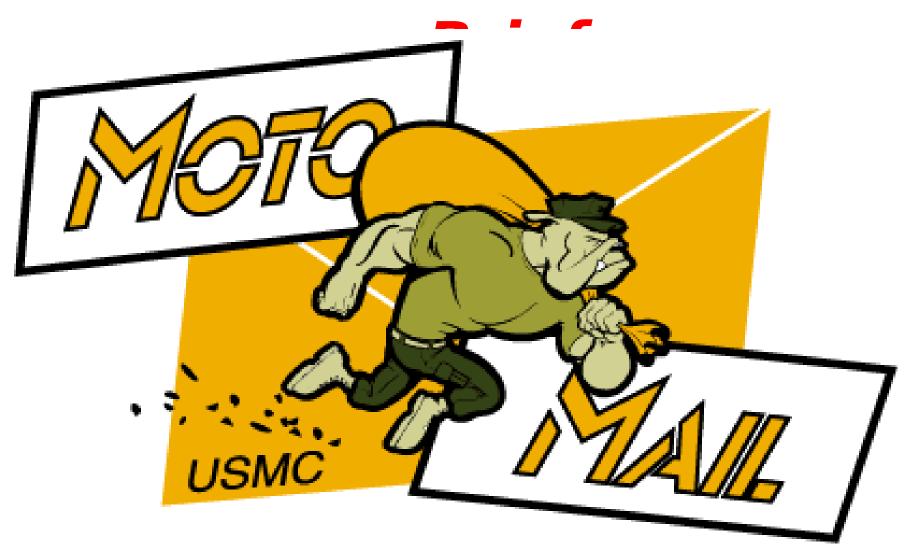


# FREE Postal Mailing Supplies Sent to your home (ask for military package) www.USPS.com 1-800-

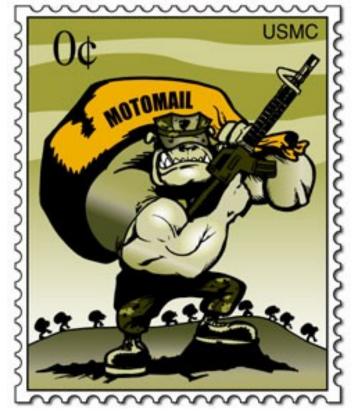


10 Priority Boxes
10 Mailing labels
10 US Customs
Forms
1 Roll of Bubble
Wrap

# I MEF MotoMail



# MotoMail Definition



Free USMC system that delivers sealed letters submitted via the Internet from anywhere and is printed at USMC Post Offices in Iraq and usually delivered within 24 hours or less

#### **How Does It Work?**

(3) Downloaded from website Anytime



(2) Sent to
MotoMail Server



(1) Submit via any Internet PC from Anywhere



(6) Letter Read & Re-read

(4) Printed in Unit # order on any PC with a Print-2-Mail Folder/Sealer Anytime



(5) Delivered thru unit mail call

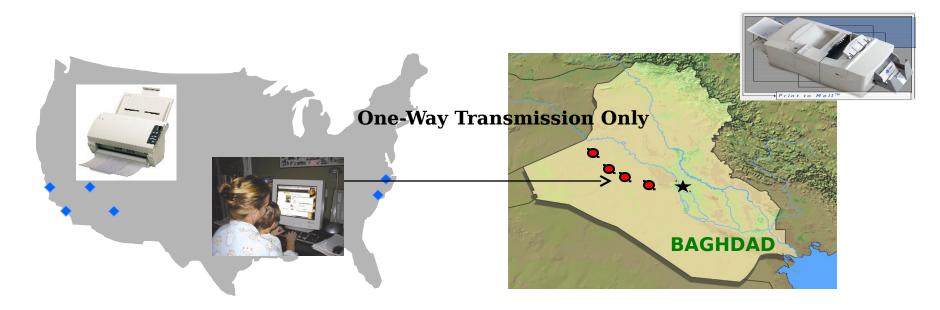
# What is MotoMail?

- FREE Internet based letter delivery system
  - Family and Friends of Marines and Sailors
- Completely private, secure and confidential
- Senders get 3 tracking stages:
  - When submitted, downloaded and when printed
- Sender ONLY needs to know recipients mailing address, NOT location
- MotoMail letters print by location
  - Unit determines 1st and last day of service
- Ready for delivery usually within 24 hours at the serving Military Post Office
- MotoMail delivered via unit mail call
- MotoMail address is the same as issued by USMC Postal for regular mail
- No mail contamination issues like anthrax

#### What MotoMail CAN'T do

- NOT available worldwide for delivery
  - Currently available in Iraq and Afghanistan
- NO enclosures allowed
- MotoMail CAN'T be sent FROM Ships to the U.S. (Can be sent locally within Iraq)
- MotoMail can not be delivered to a Non-Marine address.

# **MotoMail Locations**



- MotoMail submitted via the Internet.from anywhere, anytime
- Scanning is available at Yuma, Camp Lejuene, & Cherry Point.
- MotoMail are printed at the 8 USMC Post Offices in Iraq
- Print locations are:
- Al Asad, Al Qaim & Korean Village,
- Al Fallujah, Al Taqaddum, Ar Ramadi, Camp Blue Diamond & Haditha Dam
- Note: Units in Afghanistan are printed at Bahrain and flown to Afghanistan

# **MotoMail Stats**

Dec 4, 2004 - 27 May

- 80% go to Cpls and below in Combat Arms MOS that don't have regular e-mail
- Registered Users 241,683
- MotoMails Created 1,807,596
- MotoMail Web Site Hits 5,009,623
- Average about 2,154 MotoMail per day
- Senders from all 50 states & 131 countries
- There are Army, Navy & Air Force units at USMC Camps receiving MotoMail
- Marine Program only but supports other services at Marine Camps

# www.MotoMail.us



# WWW.MotoMail.

# us

#### Website Features

- Address Book
- Letter Status Report
- Tell-A-Friend Spread the news
- Customer Care Inquiries
  - Suggestions, Problems & Help
- Support the Troops not to a specific Marine
- Chat Board family members to communicate
- Customer Feedback about MotoMail service
- News & Media Handouts, Posters & News
- Frequently Asked Questions (FAQ's)

# **MotoMail POC** Info

#### I MEF POC

**Postal Officer Box 555001** Camp Pendleton CA 92055-5001

**DSN 361-1196** 

Comm. 1-760-763-1196

E-mail: <u>mcbcampenpostal</u>

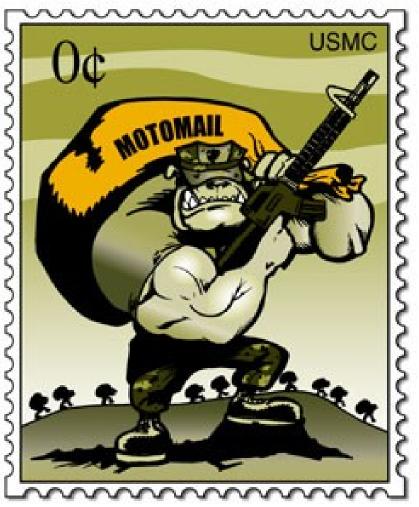
@usmc.mil

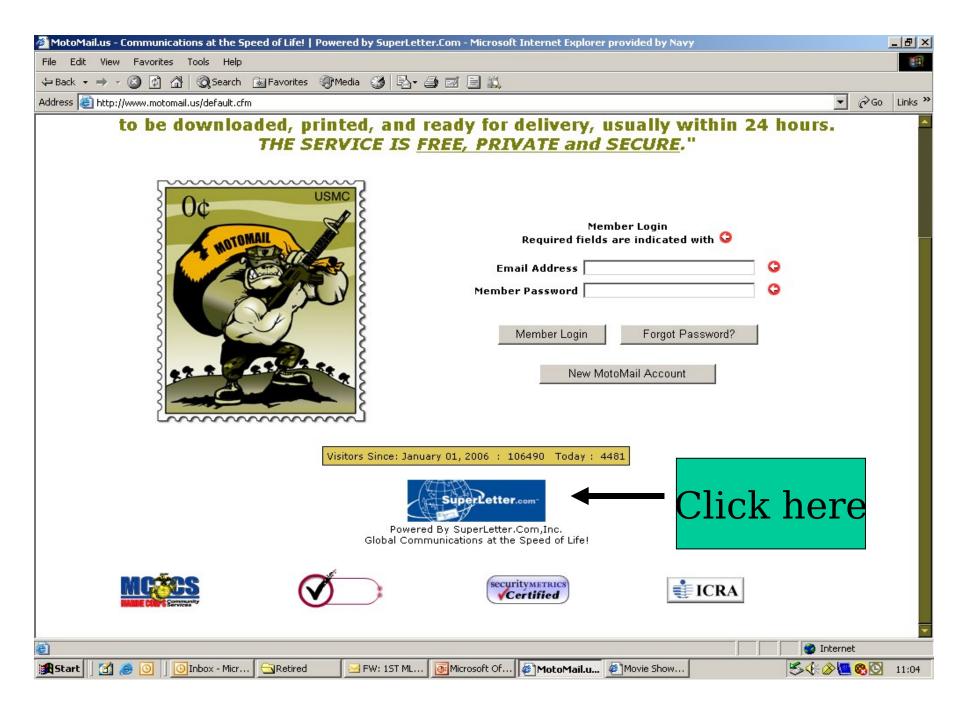
**HQMC POC** 

MotoMail Info:

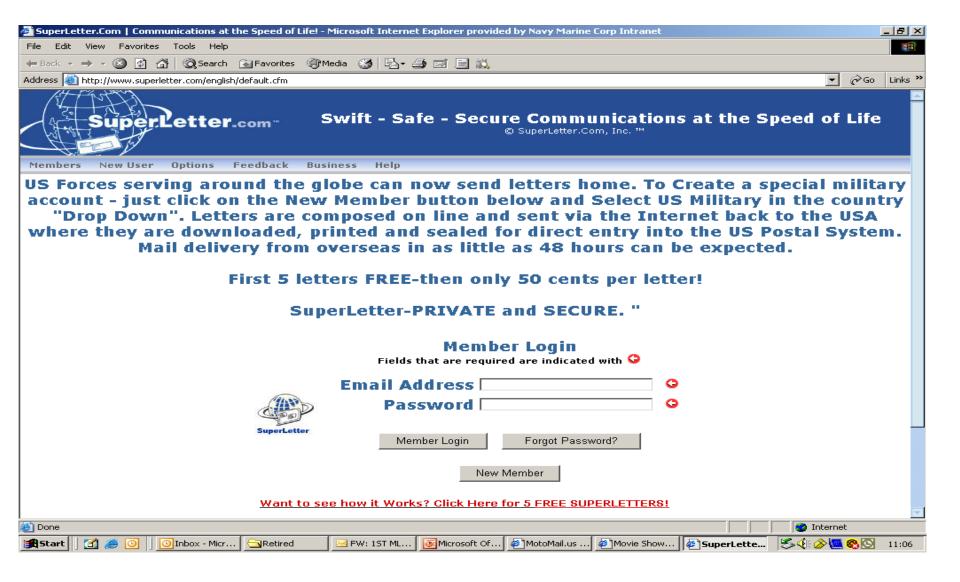
MotoMail Toll Free 1-877-763-**2542** 

Website: www.motomail.us





# MotoMail From Iraq to US



# Any Questions? • Military Post Office

- 725-5769
- 763-1196

- www.Superletter.com
  - 50 cents per letter (Jan 06)

"We can't fix it, if we don't know"